



## Road to Tourism, 2e

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Certificate I and II in Tourism

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The following table maps the chapters contained in *Road to Tourism, 2e* to the relevant competency standards in the **SIT07 Tourism, Hospitality and Events Training Package**.

Competency units covered		Relevant chapter
SITTIND001A	Develop and update tourism industry knowledge	1
SITXCOM001A	Work with colleagues and customers	2
SITXCOM002A	Work in a socially diverse environment	3
SITXOHS001A	Follow health, safety and security procedures	4
SITXCOM004A	Communicate on the telephone	5
SITXADM001A	Perform office procedures	6
SIRXSLS001A	Sell products and services	7
SITXCCS001A	Provide visitor information	8
SITTSL002A	Access and interpret product information	9
SITXHRM001A	Coach others in job skills	10